

alberta
law
libraries

STRATEGIC PLAN 2022-2025



MESSAGE FROM THE BOARD

Alberta Justice, the Alberta Law Foundation and the Law Society of Alberta have a strong history of joint investments in the operations and positive impacts of Alberta Law Libraries (ALL), which is governed by a Board of Directors representative of the organizations' diverse stakeholders

The ALL Board was formed to oversee and govern the libraries' programs and operations. The first strategic plan for 2018 to 2021 was the product of a newly established governance body and provided initial steps taken along a new path for the organization. This 2022 to 2025 Plan demonstrates our continued commitment to the transformation of ALL and to the refinement of a service-based and user-focused organization.

This new plan is a culmination of the ALL Board's reflection on the central, though seemingly basic, concepts of *who we are* and *what we do*. Our plan focuses on ALL's role in acting as a gateway to comprehensive legal information and providing professional research support and information services for the legal community and anyone seeking access to justice in Alberta.

Our 2022-2025 Plan provides a succinct guide to the evolution of ALL with a continued commitment to our various users and stakeholders.

Alberta Law Libraries Board Members

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- Tamara Epple
- Cori Ghitter
- Sarah Klein
- Dr. Margaret Law
- Faye Morrison
- Bailey Rlvard
- Tony Young, QC

Director

- Dale Barrie



Who We Are

Alberta Law Libraries promote informed engagement with the law, encouraging broad access to justice.

What We Do

Increase resources available to users through a thoughtfully selected and user-focused library system

Working Together

Increase stakeholder engagement in a responsible and transparent manner

How We Do It

Maintain our service through prudent financial stewardship

WHO WE ARE

Alberta Law Libraries promote informed engagement with the law, encouraging broad access to justice.

VALUES

- Inclusion
- Innovation
- Service Excellence
- Collaboration
- Accessibility



WHAT WE DO

Increase resources available to users through a thoughtfully selected and user-focused library system

Support and demonstrate a commitment to open law and open access

- enhance our position as a neutral broker of trusted information
- engage with all stakeholders to identify innovation in the delivery of law library service

Leverage technology to deliver service excellence to a diverse audience

- focus on broad interest material first
- increase the reach of ALL through remote, online access
- make the website into a primary portal for legal information access
- update operational systems and internal technological capacity of ALL

Ensure that our physical and virtual locations meet the needs of our users, potential users and funders

- forge new partnerships for promoting and facilitating access to ALL materials
- advance service-first strategies
- review how best to deliver services from all real and virtual spaces
- develop and implement a marketing strategy to reach potential ALL users

WORKING TOGETHER

Increase stakeholder engagement in a responsible and transparent manner

Explore partnerships with organizations with whom ALL can work to ensure efficient delivery of service

- Optimize access to resources and services across Alberta

Formalize ALL's engagement processes and broaden our reach

- Engage with both traditional and non-traditional stakeholder groups, such as library systems, legal-service and PLEI focused organizations, indigenous groups and NGO's
- Develop communication channels
- Explore hosting experts-in-residence who may or may not be library-specific, but who advance the values and objectives of ALL

Ensure accountability in the governance of ALL

- Engage in a governance review as required by the Memorandum of Agreement between the Law Society of Alberta and the Province
- Conduct an ongoing policy review so Alberta Law Libraries' policies remain current

HOW WE DO IT

Maintain our service through prudent financial stewardship

Support the management and staff of ALL by encouraging ongoing growth and professional development

- Ensure that ALL budgets include resources that can be provided for professional development
- Expect the ALL Director to model behavior expected of all staff

Commit to training and professional development to acquire new skills in the legal information and information professional fields

- Work with ALL staff to identify how best to attract and retain staff with interesting and engaging work in a respectful workplace

Engage with current funders to review existing funding processes and commitments

- Explore new and additional funding sources and models
- Seek increased flexibility and autonomy in service delivery and design within budgets from our funders

Ensure that library collections, resources and services reflect user needs, trends and fiscal realities

- Utilize data and statistics collection methods to review resources and services
- Work with funders to explore new data collection and reporting methods to support decision making by both ALL and ALL funders



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